



Doo Wealth

PRIVACY POLICY

DOO INSURANCE BROKER AU PTY LTD

DOO WEALTH AU



IMPORTANT PRIVACY NOTICE AND CONSENT

This statement tells you how Doo Insurance Broker Au Pty Ltd (Doo Wealth Au) collects, uses and discloses personal information.

“We” means Doo Insurance Broker Au Pty Ltd (Australian Company Number: 101 519 108), License No. 226230 whose registered office is located at 'Tower 1' Suite 1302 Level 13, 475 Victoria Avenue, CHATSWOOD NSW 2067.

“Personal Information” is information about, and which identifies individuals, including, for examples, an individual who may simply be referred to in the application for cover or claim form (i.e. director, claimant, witness etc). It is important you read, understand and agree to the following, which applies from 29 July 2002.

The amount of information collected will depend on individual insurance policies, group insurance policies and corporate savings plans issued by us in the Australia and may include personal data of relevant parties of the above policies and plans (such as policy owners, claimants, life insured and beneficiaries (and employees of such policy owners, claimants and beneficiaries as the case may be)). This data sharing may include requests for historical as well as current data.

WHAT WE DO

We collect personal information to be able to provide you with our various services. These include insurance broking, claims management, risk management consulting, other forms of insurance services (including underwriting and reinsurance), employee benefits, superannuation and investment advisory services. Other purposes include, helping to develop and identify products and services that may interest clients, conducting market or customer satisfaction research, developing, establishing and administering alliances and other arrangements with other organisations in relation to the promotion, administration and use of our respective products and services. For more information on our services please contact us. If we don't get the personal information we need, we or any third parties we disclose the information to may not be able to provide appropriate services.

We disclose personal information to third parties where we believe it is necessary to assist us in providing our services. For example, in arranging and managing your insurance needs we will usually provide information to insurers, reinsurers, other insurance intermediaries, insurance reference bureaux, our advisers such as loss adjusters, lawyers and accountants, and others involved in the claims handling process, we also provide it to purchasers of our business and related companies.

We limit the use and disclosure of any personal information provided by us to such third parties to the specific purpose for which we supplied it (except with the individual's consent).

We use cookies and other data collection tools on our website to gather client information when you visit the portal, engage with our social media platforms, or use other websites. This may include details such as your IP address, browsing history, service usage, and how you navigate within our website or application. Cookies are small pieces of data stored on your web browser when you first visit a website. If you revisit the website later, the cookies help the site remember your previous browsing behaviour. If you do not agree with our Cookie Policy, you can disable cookies while still being able to access our website as usual.

We will always ensure that we keep the amount of information collected for legitimate interest purposes and the extent of any use to the absolute minimum.

We take reasonable steps to ensure that whenever we collect, use or disclose personal information, it is accurate, complete, and up to date.

WHAT WE EXPECT

When you provide us with personal information about other individuals, we rely on you to have made them aware that you will or may provide their information to us, the purposes we use it for, the types of third parties we disclose it to and how they can access it (as described in this document). If it is sensitive information, we rely on you to have obtained their consent to the above. If you have not done either of these things, you must tell us before you provide the relevant information. If we give your personal information, you and your representatives must only use it for the purposes we agreed to.

CONTACTING US AND OPTING OUT

If we send you any information about services or products, or you do not want us to disclose your personal information to any other organisation (including related bodies corporate) you can opt out. If you would like to opt out, obtain a copy of our Privacy Policy or seek access to your personal information contact our Privacy Officer by email info@au.doowealth.com.

If you do not notify us otherwise, before next dealing with us, you confirm agreement to the above on your own behalf and /or on behalf of those you represent.